



استبيان خدمة طلب تدريب عملي Survey

QUESTION SUMMARIES

DATA TRENDS

Q1

All the information required to apply for this e-service is clear.

Answered: 25 Skipped: 0

4.6★
average rating



	لا اوافق STRONGLY DISAGREE	(NO LABEL)	(NO LABEL)	(NO LABEL)	ارفق STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
☆	8.00% 2	0.00% 0	0.00% 0	4.00% 1	88.00% 22	25	4.64

Q2

The eService is simple to use.

Answered: 25 Skipped: 0

4.9★
average rating



	لا اوافق STRONGLY DISAGREE	(NO LABEL)	(NO LABEL)	(NO LABEL)	ارفق STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	4.00% 1	4.00% 1	92.00% 23	25	4.88

Q3

The contact information is available in case you face a difficulty using the service.

Answered: 25 Skipped: 0

4.5★
average rating



	لا اوافق STRONGLY DISAGREE	(NO LABEL)	(NO LABEL)	(NO LABEL)	ارفق STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
☆	4.00% 1	4.00% 1	12.00% 3	0.00% 0	80.00% 20	25	4.48



Q4

The e-service procedural steps are easy to follow.

Answered: 25 Skipped: 0

4.9★
average rating



	لا اوافق STRONGLY DISAGREE	(NO LABEL)	(NO LABEL)	(NO LABEL)	ارفق STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	4.00% 1	4.00% 1	92.00% 23	25	4.88

Q5

The e-service has kept me updated about the status of my application.

Answered: 25 Skipped: 0

4.7★
average rating



	لا اوافق STRONGLY DISAGREE	(NO LABEL)	(NO LABEL)	(NO LABEL)	ارفق STRONGLY AGREE	لا ينطبق N/A	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	4.00% 1	0.00% 0	8.00% 2	60.00% 15	28.00% 7	25	4.72

Q6

Generally, how satisfied are you with the e-service?

Answered: 25 Skipped: 0

4.7★
average rating



	VERY DISSATISFIED	(NO LABEL)	(NO LABEL)	(NO LABEL)	VERY SATISFIED	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	8.00% 2	12.00% 3	80.00% 20	25	4.72



Q7

What additional features/information to this e-service would improve your experience?
ما الميزات الإضافية لهذه الخدمة الإلكترونية التي من شأنها تحسين تجربتك؟

Answered: 18 Skipped: 7

Nothing everything is good

2/23/2024 12:49 PM

سرعه الاستجابة للطلبات

2/20/2024 10:05 AM

جميعها ممتازة

9/24/2023 07:02 PM

No comment

6/1/2023 04:44 PM

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