



## Prequalification Feedback Survey

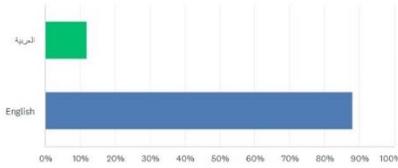
QUESTION SUMMARIES DATA TRENDS INDIVIDUAL RESPONSES

All Pages ▾

Q1

Please select your preferred language? الرجاء اختيار لغتكم المفضلة للدخول للاستبيان؟

Answered: 25 Skipped: 0

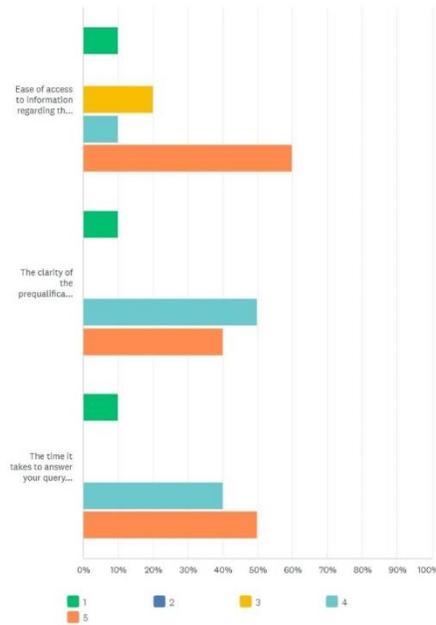


ANSWER CHOICES	RESPONSES
العربية	12.00% 3
English	88.00% 22
<b>TOTAL</b>	<b>25</b>

Q2

Communication Channels and Information Exchange within the Ministry of Works:

Answered: 10 Skipped: 15



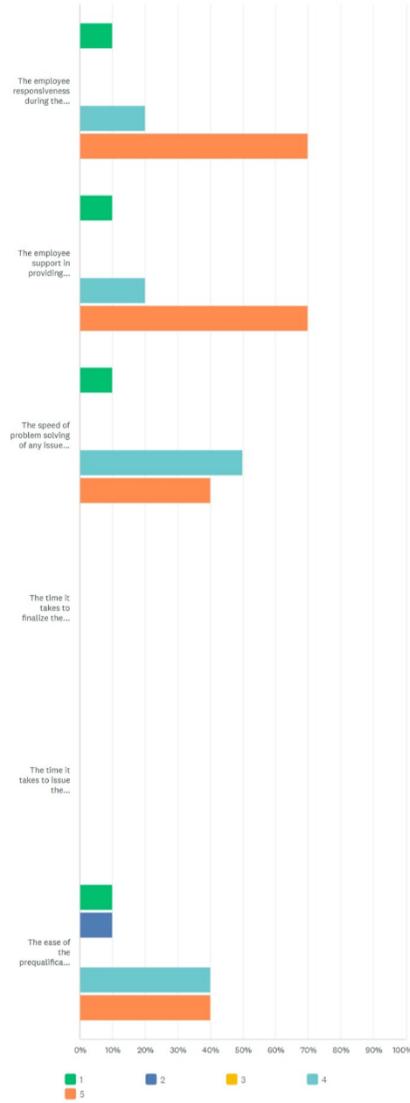
	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
Ease of access to information regarding the prequalification application process.	10.00% 1	0.00% 0	20.00% 2	10.00% 1	60.00% 6	10	4.10
The clarity of the prequalification application process in the Ministry of Works.	10.00% 1	0.00% 0	0.00% 0	50.00% 5	40.00% 4	10	4.10
The time it takes to answer your query regarding the prequalification.	10.00% 1	0.00% 0	0.00% 0	40.00% 4	50.00% 5	10	4.20



Q3

Services Provided to the Applicants within the Ministry of Works:

Answered: 10 Skipped: 15



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
The employee responsiveness during the application process.	10.00% 1	0.00% 0	0.00% 0	20.00% 2	70.00% 7	10	4.40
The employee support in providing assistance and advise during the application process.	10.00% 1	0.00% 0	0.00% 0	20.00% 2	70.00% 7	10	4.40
The speed of problem solving of any issues that arise during the prequalification process.	10.00% 1	0.00% 0	0.00% 0	50.00% 5	40.00% 4	10	4.30
The time it takes to finalize the application process.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
The time it takes to issue the prequalification result of the application.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
The ease of the prequalification application process.	10.00% 1	10.00% 1	0.00% 0	40.00% 4	40.00% 4	10	3.90



Q4

What would you like us to change to improve our prequalification service to you (within the Ministry of Works)?

Answered: 5 Skipped: 20

Good support from the team with help and solution to any issues raised.

10/19/2023 01:12 PM

Hoping that there is a channel where to really ask the reason in case the status is pending, so at least the applicant could do something about it... thank you

8/22/2023 02:17 PM

The capacity of the attached files shall be increase

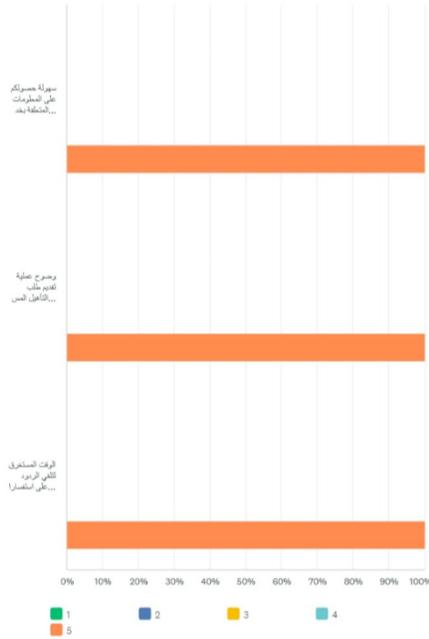
8/13/2023 04:02 PM

Kindly reconsider Minimum completion of projects completed within last 3 years, it can be amended to 5 years at least. Companies who have decades of experience but not getting awarded the project because of heavy competition financially should not be an obstacle to qualify for prequalification.

Q5

تبادل المعلومات وتقنوات الاتصال في وزارة الأشغال

Answered: 2 Skipped: 23



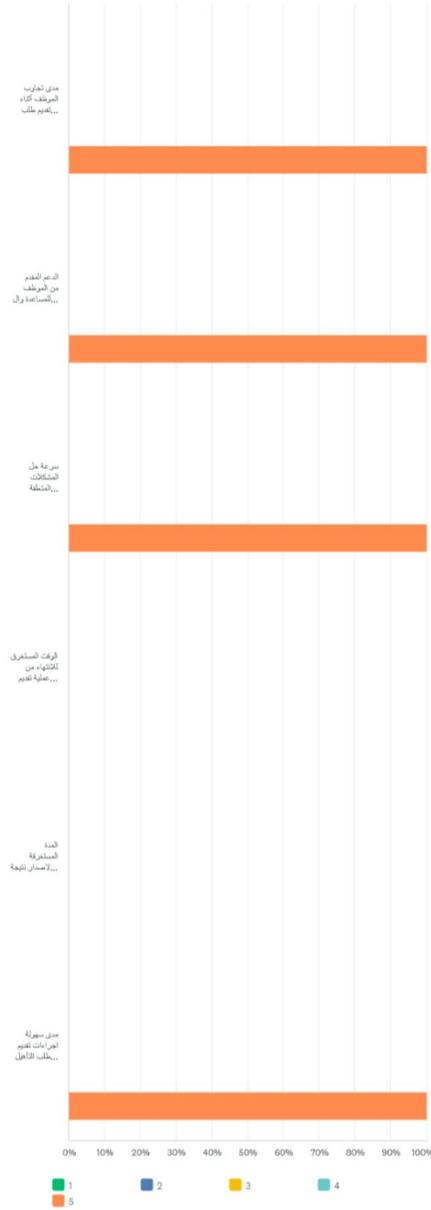
	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
سرعة حصركم على المعلومات المتوفرة على المنصة	0.00%	0.00%	0.00%	0.00%	100.00%	2	5.00
وضوح عملية تقديم الطلبات والتفاعل مع المسؤولين	0.00%	0.00%	0.00%	0.00%	100.00%	2	5.00
الوقت المستغرق للرد على استفساراتكم	0.00%	0.00%	0.00%	0.00%	100.00%	2	5.00



Q6

الخدمات المقدمة للمتعاملين من قبل وزارة الأشغال

Answered: 2 Skipped: 23



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
مدى تجارب الموظفين أثناء تقديم طلب التأجيل المستحق	0.00%	0.00%	0.00%	0.00%	100.00%	2	5.00
الدعم المقدم من الموظفين المتابعة والتتبع خلال تقديم طلب التأجيل المستحق	0.00%	0.00%	0.00%	0.00%	100.00%	2	5.00
سرعة حل المشكلات المتعلقة بإجراءات طلب التأجيل المقدم	0.00%	0.00%	0.00%	0.00%	100.00%	2	5.00
الوقت المستغرق لتتواءم من عملية تقديم طلب التأجيل المستحق	0.00%	0.00%	0.00%	0.00%	0.00%	0	0.00
المدة المتبقية لاستكمال الخدمة المقدم لطلب التأجيل المستحق	0.00%	0.00%	0.00%	0.00%	0.00%	0	0.00
مدى سهولة إجراءات تقديم طلب التأجيل المستحق بالقسمة لكم	0.00%	0.00%	0.00%	0.00%	100.00%	2	5.00



Q7

ماذا تريد منا أن نغير لتحسين خدمة التأهيل التي نقدمها لكم (في وزارة الأشغال) ؟

Answered: 0 Skipped: 25

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