



Material استبيان خدمة تصميم مواد الخلطة الخرسانية Concrete Mix Design Survey

QUESTION SUMMARIES

DATA TRENDS

INDIVIDUAL RESPONSES

Q1

All the information required to apply for this e-service is clear.

Answered: 5 Skipped: 0

4.4★
average rating



	لا أوافق STRONGLY DISAGREE	(NO LABEL)	(NO LABEL)	(NO LABEL)	أوافق STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
★	0.00% 0	20.00% 1	0.00% 0	0.00% 0	80.00% 4	5	4.40

Q2

The eService is simple to use.

Answered: 5 Skipped: 0

4.8★
average rating



	لا أوافق STRONGLY DISAGREE	(NO LABEL)	(NO LABEL)	(NO LABEL)	أوافق STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
★	0.00% 0	0.00% 0	0.00% 0	20.00% 1	80.00% 4	5	4.80

Q3

The contact information is available in case you face a difficulty using the service.

Answered: 5 Skipped: 0

4.4★
average rating



	لا أوافق STRONGLY DISAGREE	(NO LABEL)	(NO LABEL)	(NO LABEL)	أوافق STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
★	0.00% 0	20.00% 1	0.00% 0	0.00% 0	80.00% 4	5	4.40



Q4

The e-service procedural steps are easy to follow.

Answered: 5 Skipped: 0

4.8★
average rating



لا أوافق STRONGLY DISAGREE	(NO LABEL)	(NO LABEL)	(NO LABEL)	أوافق STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
0.00% 0	0.00% 0	0.00% 0	20.00% 1	80.00% 4	5	4.80

Q5

The e-service has kept me updated about the status of my application.

Answered: 5 Skipped: 0

4.8★
average rating



لا أوافق STRONGLY DISAGREE	(NO LABEL)	(NO LABEL)	(NO LABEL)	أوافق STRONGLY AGREE	N/A لا ينطبق	TOTAL	WEIGHTED AVERAGE
0.00% 0	0.00% 0	0.00% 0	20.00% 1	80.00% 4	0.00% 0	5	4.80

Q6

Generally, how satisfied are you with the e-service?

Answered: 5 Skipped: 0

4.6★
average rating



VERY DISSATISFIED غير راضٍ تماماً	(NO LABEL)	(NO LABEL)	(NO LABEL)	VERY SATISFIED راضٍ تماماً	TOTAL	WEIGHTED AVERAGE
0.00% 0	0.00% 0	20.00% 1	0.00% 0	80.00% 4	5	4.60



Q7



ما الميزات الإضافية لهذه الخدمة الإلكترونية التي من شأنها تحسين تجربتك؟
What additional features/information to this e-service would improve your experience?

Answered: 1 Skipped: 4

E-service is very good and supporting us in a well manner

7/4/2022 10:51 AM

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